

Frequently Asked Questions

What is the role of a visitation facilitator?

Visitation facilitators are here to observe both positive and negative interactions between the visiting parent and their child(ren). They may facilitate by encouraging age-appropriate activities; discourage inappropriate conduct; and terminate visits when necessary. Staff will not intervene without reason nor will staff counsel or advise either the parents or the child(ren). Staff are here to observe and if necessary facilitate but are not here to “rescue” the child(ren).

What level of supervision can I expect?

At intake, staff will review your court order. If there are allegations of child abuse or endangerment, the level of supervision will increase. If there has not been abuse directed toward the child(ren), staff will talk with the custodial parent about the appropriateness of allowing the visiting parent more “space” with the children. With this level of supervision, staff are always within hearing distance of the visiting parent and children and visually check on the children periodically. The children are never left alone in the center with the visiting parent. Another staff on duty also monitors the security cameras while children are at the center regardless of the level of supervision required.

If a visiting parent chooses to behave in ways that make it difficult for staff to effectively monitor conversations or impair our ability to visually monitor the children, the level of supervision will increase.